



PHILOSOPHY OF SERVICE

It is our goal that all services provided by Landis at Home be motivated by love and compassion as taught and exemplified in the scriptures. We desire to support the health of each person, including their spiritual, physical and psychosocial needs. Services are directed toward supporting persons who desire to remain at home or within the residential setting of retirement communities.

Landis at Home is non-discriminatory and provides services without regard to race, color, national origin, ancestry, age, gender, religious creed, handicap, or disability. Landis at Home also maintains a policy of nondiscrimination in hiring persons who support the mission and values of Landis at Home.

Landis at Home is non-discriminatory and services will not be denied to any person because of age, gender, race, religion, national origin, illness, or disability. The services requested must fall within the scope of services available through Landis at Home.

Landis At Home complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Landis At Home cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo.

Landis At Home 遵守適用的聯邦民權法律規定，不因種族、膚色、民族血統、年齡、殘障 或性別而歧視任何人。

Landis at Home:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

Any client and/or their responsible party who believes they have been discriminated against, may file a complaint of discrimination with:

Landis at Home Director of In Home Services
1001 East Oregon Road
Lititz, PA 17543
717-509-5800
Email: msipel@landishomes.org